Defining the Staff-Volunteer Relationship & Roles

Speakers: Nancy MacRae & Chris Dellinger

Saturday, August 24, 2024 • 10:30 - 11:30 am

Session Description

Join ENA President, Chris Dellinger and ENA Chief Executive Officer, Nancy MacRae for a conversation around best governance practices to help build a successful President and Chief Staff Officer relationship and clarity around Board of Director and Staff roles.

Meet the Presenters

Chris Dellinger, MBA, BSN, RN, FAEN, is the 2024 Emergency Nurses Association president. She has served a total of six years on the board. Dellinger has spent nearly her entire career in emergency nursing as a staff nurse, charge nurse, coordinator, trauma services manager and state trauma surveyor. She is currently the director of Emergency, Trauma and ICU services. Dellinger earned her bachelor's degree in nursing from West Virginia University at Parkersburg in 2008 and later went on to complete her MBA with an emphasis in Health Care Administration from Salem University in 2017.

Nancy MacRae, MS, CAE, is chief executive officer of the Emergency Nurses Association and Emergency Nurses Association Foundation located in Schaumburg, Illinois. She joined the association in 2016. MacRae has more than 30 years of health care association management experience, previously serving as senior vice president of governance and operations at the American College of Chest Physicians. Prior to that, her tenure at the American Medical Association included 20 years of progressive leadership with experience in governance, operations, strategy development, advocacy, human resources and business development. She served on several association-wide task forces and provided oversight for several major board governance programs, association operational initiatives and educational and advocacy conferences. MacRae is recognized for her cross-functional team leadership, excellence in communication and strength in development and execution of strategic business plans consistent with shared vision.